



**NATIONAL BOARD OF EXAMINATIONS
IN MEDICAL SCIENCES
NEW DELHI**
Department of Training & Monitoring

Dated: 10.11.2023

NOTICE

Subject: Grievance Redressal Mechanism for NBEMS trainees

1. National Board of Examinations in Medical Sciences (NBEMS) in year 2021 has introduced a Grievance Redressal Web Portal (GRWP) to attend to:

- Grievances of registered NBEMS trainees against the NBEMS accredited hospitals,
- Disciplinary issues related to NBEMS trainees at workplace, and
- Grievances of NBEMS trainees with NBEMS

2. NBEMS has published detailed guidelines on its website to address such grievances which can be accessed through the link below:

[Grievance Redressal Mechanism for NBEMS Trainees](#)

3. It has been noted that the NBEMS trainees are submitting their grievances to NBEMS without following the guidelines so prescribed to address them. Many a times, the trainees are writing to NBEMS without exhausting the Level – 1 redressal mechanism. This only delays the redressal of their grievances.

4. **Grievance against NBEMS Accredited Institution:** NBEMS trainees are hereby informed that any grievance against the NBEMS Accredited Institution related to DNB/DrNB/FNB/Diploma training shall first be attended by the **Grievance Redressal Committee (GRC) of the NBEMS Accredited hospital as Level-1 redressal mechanism.**

5. In an event, if the NBEMS trainee is not satisfied with the decision of the hospital Grievance Redressal Committee, the matter may be forwarded for further adjudication to the NBEMS Grievance Redressal Committee constituted for this purpose along with action taken report of Grievance Redressal Committee of the training institution.

6. **Grievance against NBEMS:** Any grievance against the NBEMS related to DNB/DrNB/FNB/Diploma training and/or exam shall first be attended by the concerned department of NBEMS. Complainant can register their grievance with the concerned department through **Communication Web Portal (CWP) of NBEMS, as level - 1 redressal mechanism.**

7. In an event, if the NBEMS trainee is not satisfied with the decision of the concerned department of NBEMS as provided through CWP, the matter may be forwarded for further adjudication to the NBEMS Grievance Redressal Committee along with resolution provided by concerned department of NBEMS at CWP.



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