

**HOSPITAL ADMINISTRATION**

**PAPER-I**

Time: 3 hours  
Max. Marks:100

HAH/D/20/14/I

**Important Instructions:**

- *You are provided with 5 answer sheet booklets. Each individual answer sheet booklet consists of 10 pages excluding the covering jackets.*
- *Answers to all the questions must be attempted within these 5 answer sheet booklets which must be later tagged together at the end of the exam.*
- *No additional supplementary answer sheet booklet will be provided.*
- *Attempt all questions in order.*
- *Each question carries 10 marks.*
- *Read the question carefully and answer to the point neatly and legibly.*
- *Do not leave any blank pages between two answers.*
- *Indicate the question number correctly for the answer in the margin space.*
- *Answer all the parts of a single question together.*
- *Start the answer to a question on a fresh page or leave adequate space between two answers.*
- *Draw table/diagrams/flowcharts wherever appropriate.*

**Write short notes on:**

1. Steps in manpower planning in a hospital. 10
2. Value added services in hospitals. 10
3. MBO (Management by Objectives). 10
4. Explain SWOT or TOWS – A model tool for strategic analysis in management. 10
5. Social determinants of health. 10
6. What is Organizational Matrix? Describe staff and line functions with examples. 10
7. Challenges of Hospital Administrators. 10
8. Functions of Niti Aayog. 10
9. Case control and Cohort studies. 10
10. Hospital's role and services in containment of Covid-19 pandemic. 10

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