

HOSPITAL ADMINISTRATION

PAPER-III

Time: 3 hours
Max. Marks:100

HAH/D/20/14/III

Important Instructions:

- **You are provided with 5 answer sheet booklets. Each individual answer sheet booklet consists of 10 pages excluding the covering jackets.**
- **Answers to all the questions must be attempted within these 5 answer sheet booklets which must be later tagged together at the end of the exam.**
- **No additional supplementary answer sheet booklet will be provided.**
- Attempt all questions in order.
- Each question carries 10 marks.
- Read the question carefully and answer to the point neatly and legibly.
- Do not leave any blank pages between two answers.
- Indicate the question number correctly for the answer in the margin space.
- Answer all the parts of a single question together.
- Start the answer to a question on a fresh page or leave adequate space between two answers.
- Draw table/diagrams/flowcharts wherever appropriate.

Write short notes on:

1. Differentiate between 'epidemic' & 'pandemic'. As a hospital administrator, what steps you will take in investigation of an epidemic outbreak? 2+8
2. Define Public Relations. Discuss the role of public relations in improving image of hospital. 3+7
3. What is a Health Indicator? Outline health indicators that depict the health of the community. 2+8
4. Illustrate the Nursing services of a 1000 bedded hospital in the form of an organogram. Add a note on nurse: bed ratio. 5+5
5. As a Hospital administrator, outline the measures you will adopt to safeguard patient health information. 10
6. What is Catastrophe health expenditure? Write essential requirements of Social health insurance. 3+7
7. Application of queuing theory in reduction of waiting lines in the hospital Out Patients Department. 10
8. Components of Ayushman Bharat Health Scheme. 10
9. Components of National Programme for Health Care of Elderly in India. 10
10. What is 'Green Hospital'? Write on the use of non-conventional energy devices in hospitals. 2+8
